



BEVERLEY KANUGA

Trainer | Apprenticeships & Coaching Specialist

Beverley is a highly experienced coach, assessor and trainer who supports individuals to build confidence, competence and high performance in the workplace. With a strong track record of helping learners achieve Distinctions, Beverley specialises in management, coaching and business support apprenticeships across Levels 3 to 5.

She delivers engaging, standards-aligned sessions that bring frameworks to life translating theory into practical tools learners can apply immediately. Beverley works closely with apprentices and commercial clients alike, tailoring support to meet individual and organisational goals.

Training Areas Include:

- Level 5 Operations / Departmental Manager
- Coaching Professional (Level 5)
- ILM Level 3 & 5 Coaching and Mentoring
- Business Administration (Level 3)
- Customer Service (Level 3)
- Retail Manager (Levels 3 & 4)
- Team Leader (Level 3)

Known for her clear communication and learner-centred style, Beverley creates supportive environments that promote stretch, reflection and ownership. She combines sector knowledge with a strong quality focus as both a trainer and internal verifier.

Credentials & Background:

- Level 7 Diploma in Strategic Management & Leadership
- AI Assessor | D32-D34 Verifier Awards
- ILM & CMI Coaching and Mentoring Qualifications
- FS English Level 2 | FS Maths Level 1
- Volunteer administrator and former secretary for 10th Penge Beckenham North Scouts
- Safeguarding, Prevent and British Values trained

Delivered training for: Support Through Court, EMAP, Institute for Physics, For Farmers, Estee Lauder.



YIHYA SIRHAN

Trainer | Leadership, Apprenticeships & Functional Skills Specialist

Yihya supports professionals to grow their leadership, communication and performance through tailored apprenticeship programmes and individual coaching. With over 20 years' experience, he specialises in Level 3 and 5 management training, combining deep programme knowledge with a clear, motivational delivery style.

He partners with learners and employers to design purposeful learning journeys - building confidence, embedding core values, and ensuring readiness for End Point Assessment. Yihya also has extensive experience supporting assessors, leading quality assurance, and improving learner outcomes across teams.

Training Areas Include:

- Leadership & Management (Levels 3 & 5)
- Functional Skills: English & Maths
- Coaching & Mentoring for Line Managers
- Safeguarding, British Values & Prevent
- Team Leading & Customer Service
- Portfolio & EPA Preparation

Yihya's delivery is practical, encouraging and values-led. He brings a strong background in assessment and curriculum design, with a particular focus on helping learners understand expectations and build clear evidence of progress.

Credentials & Background:

- BA in Hotel, Catering & Institutional Management
- AI Assessor | Level 4 Award in Internal Quality Assurance
- Level 3 Diploma in Customer Service
- PTTLS Level 4 | Warwick University FHEQ Level 4
- Former Apprenticeship Manager, IQA and Functional Skills Lead (PeoplePlus, Itec, Just IT)

Delivered training for: London Borough of Merton, London Borough of Suffolk, London Borough of Richmond, Institute for Physics, Nursing Midwifery Council, British Medical Association.